

### **My Privacy Commitment to You**

I am committed to protecting your privacy and ensuring the confidentiality of your personal health information. The types of personal health information I collect may include your name, date of birth, health history, and records of the care provided to you. I collect, use, and disclose personal health information for the following purposes:

- to provide physiotherapy services to my clients
- to obtain payment for services provided (from you, or your private insurer)
- to teach physiotherapy students
- to conduct quality improvement and risk management activities
- to comply with my regulatory obligations to the College of Physiotherapists of Ontario
- for other purposes permitted by law

I will collect, use, and disclose only as much personal health information as is needed to achieve these purposes. You can withhold or withdraw your consent to the collection, use or disclosure of your personal health information by contacting me.

### **Questions or Concerns?**

You also have the right to complain to the Information and Privacy Commissioner of Ontario at the address below if you have concerns about my privacy practices or how your personal health information has been handled:

Information and Privacy Commissioner/Ontario  
2 Bloor Street East, Suite 1400, Toronto, Ontario M4W 1A8  
Telephone: Toronto Area (416/local 905): (416) 326-3333  
Long Distance: 1 (800) 387-0073 (within Ontario)  
TDD/TTY: (416) 325-7539  
FAX: (416) 325-9195  
[www.ipc.on.ca](http://www.ipc.on.ca)